

THE ADVENTURE-CRUISE DIFFERENCE STARTS HERE!

BOOKING CONDITIONS

Unless otherwise expressly agreed in writing, all cruises are sold upon the following terms and conditions to the exclusion of any terms and conditions of the purchaser and no agent or representative has any authority to vary or omit part of or all of, these conditions.

Please note that failure to make due payment in respect of bookings or instalments shall entitle True North Adventure Cruises to cancel a booking. At any time following overdue payment, True North Adventure Cruises shall be entitled to consider a booking void and may offer the booking to any other interested party.

Payments and Pricing

A completed booking form and a non-refundable deposit are required to confirm your reservation. Final payment is required no later than 90 days prior to departure. Failure to provide final payment 90 days prior to departure will result in cancellation of the booking and forfeiture of any deposit.

All pricing is in Australian Dollars.

Cancellations

If a booking is cancelled less than 90 days prior to departure, or, if a passenger fails to arrive, the total cruise value is forfeited.

True North Adventure Cruises cannot accept any responsibility for the actions of any carrier that might result in the purchaser failing to observe a booking condition.

True North Adventure Cruises strongly recommends that passengers arrange adequate cancellation insurance.

Deferment of travel is not permitted. Changes to a confirmed booking will incur a \$250 per person administration fee.

Solo Travellers

Cabin accommodation is based on double occupancy. If you are travelling alone in an Ocean Class Twin, a same sex roommate may be assigned to your cabin. If you would prefer not to share - sole occupancy can be confirmed at cabin value less 20%.

Visitor Pass Fee

All Kimberley itineraries include activities that are conducted on traditional lands that are subject to access fees. True North Adventure Cruises recognises the importance of traditional ownership and, the right to charge access fees. However, the fee structure is subject to change and can only be confirmed upon embarkation. Accordingly, a Visitor Pass Fee will be added to your ship's account consistent with the contemporary fee structure. Please note that the charged amount will provide access to multiple traditional lands and that access fees are paid direct to the relevant traditional owners. Please contact our sales and reservations team for more information on the Visitor Pass Fee.

Liability Conditions

True North Adventure Cruises is an adventure travel organization. The nature of cruises offered means that passengers may encounter physical discomfort and even danger. This being the case, it is expected that every passenger understands and appreciates the risks involved and, is prepared to accept those risks as part of the spirit of adventure. True North Adventure Cruises undertakes to deliver services with all due care however it is intended that passengers accept ultimate responsibility for any damage to or loss of personal property, or any illness, injury or death.

Additionally, True North Adventure Cruises will use its best endeavours to deliver services at indicated times, however True North Adventure Cruises does not intend to accept liability for any losses, costs or expenses suffered as a result of any delay in the delivery of services.

Further True North Adventure Cruises cannot accept any liability for breach of contract arising from or caused by, directly or indirectly, force majeure, war, industrial dispute, civil unrest or natural disaster. Nor is it intended to accept any liability where a guest is denied boarding or, removed from the ship in any circumstance where the ship's master acts in the best interests and safety of other guests and crew members.

True North Adventure Cruises strongly recommends that passengers arrange adequate travel insurance.

Information Management

The information requested in this form is required for a range of reasons including guest management, on-board security and safety manifests. Our privacy policy is available for review at www.truenorth.com.au/privacy

GENERAL INFORMATION

Transfers

Embarkation is normally at 1700 hours on the day of departure and disembarkation is normally at 0800 hours on the last day of the cruise. However, please refer to your cruise documents for confirmation especially when travelling to destinations outside Australia.

Packing and Luggage

Your time on-board the TRUE NORTH is about being relaxed and comfortable. Casual clothing is always the favoured attire. Select active options for the day and smart casual for the evening. Bring a cardigan/sweater for cooler evenings. Shoes are not worn onboard for safety reasons - bare feet are much more 'sure-footed' in a small ship environment. This policy also assists with keeping the TRUE NORTH in show-room condition. Shoes may be worn if a medical condition exists. Please note True North Adventure Cruises has a maximum luggage allowance of 20kg per person (one soft bag). Additional information about what to pack will be provided closer to departure.

Adventure for All

True North Adventure Cruises supports multi-generational travel and accordingly, welcomes guests of all ages. Guests wishing to indicate their preferences with regard to travelling with children are encouraged to contact our sales and reservations team.

Every Day is an Activity Day

All activities and excursions in the adventure boat are included. A comprehensive selection of fishing rods, reels and handlines is available on-board although keen anglers are welcome to bring their own gear.

Complimentary snorkelling equipment is also available on-board however bringing your own equipment is always the best way to ensure a perfect fit. Divers are provided with cylinders, weight belts and weights. Please note that snorkelling and diving is not offered during our Kimberley itineraries.

Australian Cuisine and Fully Licensed Bar

Guests are encouraged to indicate dietary requirements (and any meal preferences) prior to departure and/or during the conduct of the cruise. A wide range of alcoholic and non-alcoholic drinks are available including an extensive wine list. Non-alcoholic drinks, café style coffees and, alcoholic beverages offered during specific excursions, are provided with our compliments. Alcoholic drinks purchased from the ship's bar will be added to your onboard account. BYO drinks are generally not permitted - should you desire a particular beverage that is not shown on the current bar list, please contact our sales and reservations team prior to departure. Corkage will be applied to BYO drinks. Please note that the vessel's BYO policy is in accordance with True North Adventure Cruises' obligation to responsibly manage the consumption of alcohol on board the vessel. Further, True North Adventure Cruises reserves the right to refuse to serve alcohol to any passenger.

Communication

All cabins feature satellite telephones however please note that charges apply to off-ship calls. Complimentary email and web access is available via our satellite internet system however please note that limitations may be encountered.

Housekeeping

Cabins are serviced daily. We supply beach, bath and hand towels, ensuite amenities and a water bottle for use on excursions. Personal valet (laundry) is also included.

Smoking Policy

Smoking is not permitted anywhere within vessel interiors. A small area is available outside where environmental care and respect for other guests is essential.

Additional Facilities

Unless otherwise specified, the following are not included in the passenger fare:

- Helicopter flights
- Alcoholic beverages (except as offered on specific excursions)
- Adventure wear and other purchases made on-board
- Visitor Pass Fee

True North Plus

We are happy to provide every assistance with local accommodation and tours.

For further information, please refer to www.truenorth.com.au/about/faq

True North Adventure Cruises

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